



Information Technology Professionals Help Kickoff CCUA's New IT Network

IT took center stage yesterday morning at CCUA with the debut of CCUA's IT Network Group. Energetic discussion and an exchange of information and ideas filled the two-and-a-half hour session that saw Iuvo Technologies engage IT professionals from several CCUA member credit unions on many of the challenges they face in their day-to-day operations.

From single sign-on passwords to managing ISPs and engaging staff to be more cautious and protective in safeguarding both company and personal information, the team from Iuvo Technologies covered a gamut of topics, fueling a discussion that all in attendance found to be both valuable and informative.

Bryon Beilman, CEO at Iuvo Technologies, welcomed attendees and offered a general overview of Iuvo, a Latin word meaning, "to help, assist, delight or gratify." Iuvo Technologies was founded in 2007, centered on a culture obsessed with customer service. Chris Ruso, VP of Operations and Jeff Beard, senior consultant added to the presentation agenda by reviewing a wide range of operational areas, adding comments and recommendations forged by years of experience in the tech and IT industries. Phil Howard, managing partner at CNSG, joined Beilman to round out the discussion by covering all aspects of IT that fall outside of the four walls of a credit union.

Yesterday's session was video-conferenced to Delaware and recorded. Once the video has been processed, CCUA will make a link available for members to access the recording 24/7.

CCUA's IT Network will be meeting quarterly. Mark your calendars today and plan to join your colleagues for a discussion of topics most crucial to the success of a credit union. In the meantime, IT professionals are encouraged to email Walt Laskos (wlaskos@ccua.org) with issues and questions they would like to see added to the June meeting agenda.